



Decision Maker:	Director of Adult Social Care
Decision Title:	Carer Support Service Contract
Decision date:	10 March 2026
Source of delegation:	Cabinet Member decision on 16 September 2025 Decisions Tuesday 16-Sep-2025 09.00 Delegated Decisions by Cabinet Member for Adults.pdf
What decision was made?:	Approve the proposal for Adult Social Care to award a contract for the carer support service to Action For Carers Oxfordshire from 1 April 2026, pooled budget £10,707,122.15 for a 10 year contract term plus pooled budget £625,250 for carer payments annum.
Purpose:	Awarding a contract to Action for Carers Oxfordshire will respond to the increasing needs of the community, ensuring that unpaid carers can live well and support the cared for person while receiving the necessary support.
Reasons:	Action for Carers Oxfordshire was the successful tenderer following a competitive procurement exercise. Carer Support Services can be crucial to support unpaid carers, providing them with the practical, emotional, and social support they need to maintain their own wellbeing while caring for others. This will help to shape more resilient communities and complement the Oxfordshire Way.
Other options considered:	Do nothing and allow the carer support service contract to end on 31 March 2026. Rejected as there is a growing demand for support to unpaid carers and a duty to provide information and advice.